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Aug. 18, 2014

Mr. Tom Wheeler Chairman Federal Communications Commission 445 12th Street, SW Washington DC 20554

RE: MB Docket No.14-57

Dear Chairman Wheeler:

May this letter serve as my expression of strong support and commendation for Comcast's community investment, advocacy and leadership, as demonstrated by its long-term commitment to providing employment to people with disabilities and related challenges at Anixter Center in Chicago. In addition, the enthusiasm and dedication of Comcast employees for volunteering to improve the community around them is truly amazing. It is no surprise that Comcast is one of our most valued community partners.

I am the CEO of Anixter Center, one of the largest and oldest nonprofit organizations in the Chicago area that serves people of all ages with disabilities and related challenges. Each year Anixter Center and its three divisions (CALOR, Chicago Hearing Society and Lekotek) help approximately 8,000 children, teens and adults by providing residential, educational, employment, socialization and health services.

All of those we serve have one disability or health-related challenge, and many face multiple disabilities. In addition, most struggle with living well below (-200%) the federal poverty level. Despite these challenges, what is truly amazing about our participants is their strong desire to achieve—to live, learn, work and play as independently as possible in the community. It is our privilege to help them achieve those goals, but we couldn't do it without the critical support of strong partners, such as Comcast.

There are two areas in which Comcast has been, and continues to be, a valued supporter of Anixter Center—employment support and volunteer service.

For more than 50 years, Anixter Center's Packaging Services unit has provided jobs for adults with disabilities by contracting for a range of packaging and assembling services need by businesses headquartered in the United States. For the past 12 years, Comcast has been one of our most loyal

customers, providing Anixter Center with packaging contracts that have meant jobs for an average of 125 adults with disabilities each week.

This is unique in the world of contractual work for people with disabilities. Most businesses that use our packaging services do so in a seasonal cycle or through short-term project work, which makes it hard for us to provide steady employment. Comcast's civic interest in helping to support jobs for people with disabilities and its consistent commitment to our program means we can offer our workers steady employment. Not only does this mean jobs they can count on but also all the benefits that employment provides—a source of income, self-esteem, personal satisfaction and independence, to name just a few.

More than 70 percent of adults with disabilities and related challenges are either underemployed or unemployed, despite their ability, desire and willingness to work. According to the Bureau of Labor Statistics, the percentage of working-age people with disabilities in the labor force is about one-third that of persons with no disability. Because of Comcast's commitment to providing people with disabilities work, Anixter Center has been able to grow its packaging revenue, becoming less dependent on government funding. In addition, this program has become a stepping-stone so that people with disabilities can build work skills, confidence and a resume, giving them a chance to move on to competitive employment.

Without Comcast's leadership, belief in making a sustainable difference in the lives of people with disabilities and ingrained culture of community investment, Anixter Center's packaging program would not be in the position it is today to have so many workers. Comcast and NBC Universal have created opportunities that have changed the lives of those we serve for the better. In doing so, they have become a role model to other employers. Because of Comcast, Anixter Center's Packaging Services has attracted the interest and investment of other employers who are willing to take a risk and employ a diverse workforce, including those with disabilities.

Comcast Success Story—Carlos

Carlos has worked on the Comcast business for 4 years. Carlos commutes from his home on Chicago's South Side, taking a bus and train to get to work. His goal in coming to Anixter Center was to make a better life for his family, and he says that his Anixter Center job keeps him busy and provides the resources he needs to get things done around the house, invite others to visit and do a little traveling.

"If I weren't working, I'd be home watching television," he says. "I'd rather work to make my own money, and I like the people, too." He works all day, five days a week. "I am on time and I do a good job. That's what's expected from me, and I am always trying to improve."

Because of the work provided by Comcast, Carlos has the confidence, success, and independence to live out his dream of providing for his family.

While Comcast's commitment to helping people with disabilities find work is critically important, I would be remiss if I did not mention the scope and depth of Comcast's corporate philosophy to be a good community partner. The company truly walks the talk. And as a result, thousands and thousands benefit.

Perhaps this commitment is best exemplified by the annual Comcast Cares Day—a day of extraordinary volunteerism and good work around the world. This past spring Anixter Center was one of many recipients in the Chicago area of this signature celebration of service and the nation's largest single-day corporate volunteer effort.

For several days in April, culminating with a massive effort on the official Comcast Cares Day, more than 130 Comcast volunteers descended on Anixter Center's flagship building at 2032 N. Clybourn Ave. in Chicago. This mammoth 100-year-old manufacturing building is loved by clients and staff alike for its spaciousness, open areas and character. But, due in part to state funding cuts, the building has been in a slow state of decline. And Chicago's worst winter on record didn't help. The four-floor building was in desperate need of painting and renewal almost everywhere—far more work than our small staff could do.

But the legions of Comcast volunteers were up to the task. They prepared walls and lockers, painted and made repairs as necessary. Their good-natured energy and enthusiasm were infectious and transformative. In countless cases, they stayed longer than their assigned shifts (or came back an extra day) to be sure the job was done. They took personal pride in their work and making this tired building look refreshed.

Through it all they had fun, and that made it fun for our staff and program participants as well. These volunteers tweeted friends about what they were doing and sent pictures of the people with disabilities they were meeting and helping. It became a wonderful way for Comcast employees to truly get to know us and show how much they cared. And by sharing their volunteering efforts and pictures with their friends, more people got to know about Anixter Center as well.

The result was not only a much refreshed building, but some wonderful personal connections between the Comcast volunteers and people with disabilities. It also gave our participants and staff a renewed sense of pride and self-esteem. They saw people who cared enough to volunteer their hours to make Anixter Center a nicer place to come to every day. In short, Anixter Center staff and participants were reenergized by the enthusiasm of the volunteers.

What is most amazing is that our story is just one of many such stories as Comcast volunteers served countless organizations around the world that day. That is truly a commitment to make the world better, not only by the Comcast volunteers but by the Comcast leadership that fosters and encourages such commitment.

In closing, Anixter Center leadership, staff, volunteers and program participants truly appreciate Comcast's community commitment and vision as well as its dedication to helping others around the world. We are fortunate to have them as a business and civic partner.

Sincerely,

Kevin Limbeck President & CEO Anixter Center